

General Terms and Conditions

dated 2024

(translation - the German text is the basis and determinant for these General Conditions of Business)

1. Scope of Application and Applicable Law

The present General Terms and Conditions (GTC) apply to all orders and services implemented by the electroplater for the customer. Any general terms and conditions of the customer shall apply only insofar as the electroplater has expressly accepted them in writing.

The following standards shall be binding on the legal relationship between the electroplater and the customer, in the order of priority indicated below:

- special written agreements;
- the present General Terms and Conditions;
- for consultancy work, Art. 394 *et seq.* Swiss Code of Obligations (SCO);
- for contracts for work and services, Art. 363 *et seq.* SCO.

2. Documents and Materials of the Customer

Drawings, quality specifications, measurement points, materials and work specifications, standards, etc. shall be provided to the electroplater by the customer and shall be regarded as instructions. In the absence of detailed documents, the electroplater shall be required to provide a standard of workmanship and quality consistent with the industry standard. For the final dimensions required by the customer, the electroplater must be supplied with workpieces whose gross sizes have been verified. The necessary gauges must be provided by the customer to enable tolerance finishing. Shafts, axles and similar parts must be supplied in concentricity condition.

The electroplater shall carry out a general inspection of the material provided by the customer. Material deviations from the specified weight and quantity, as well as apparent defects, must be reported to the customer in writing. The customer must then decide on the subsequent course of action within a reasonable time.

3. Offers, Conclusion of Contract

Price lists and price information communicated orally do not constitute offers but rather shall be considered as non-binding reference prices and shall only become a basis of the contract if the parties agree on them. Offers by the electroplater that are not limited in time shall remain binding for 90 days.

Contracts shall be deemed concluded if the electroplater has confirmed an order in writing; if the customer has accepted the electroplater's offer in writing; or upon acceptance of the delivered goods, unless the order is rejected within a reasonable time after the inspection of the goods. Any form of electronic transmission that enables the agreement to be stored on a durable medium shall be deemed to be equivalent to written form.

4. Execution

The electroplater undertakes to execute orders with due care and in accordance with the state of the art science and technology. If defects in material are identified, the

electroplater shall report them to the customer. The customer must then issue the necessary instructions for purposes of continuing the work. Insofar as the customer is at fault for the defects in material, the electroplater may charge the customer for any additional costs arising from the customer's new instructions.

5. Delivery Periods

Delivery periods are only binding if they have been confirmed in writing by the electroplater. Agreed delivery periods shall not begin to run until all instructions necessary for executing the work have been issued and all necessary deliveries of materials have been made. Thereafter, if instructions or materials are missing, the agreed delivery periods shall be suspended. Furthermore, the delivery periods shall be suspended in the event of defective deliveries by third parties, material interruptions of operations and accidents, as soon as the electroplater has reported these production delays to the customer in writing, and until such time as they are resolved. In this case, the customer has no right to compensation of any loss. If the non-compliance with the delivery periods is attributable to *force majeure*, the periods shall be extended proportionately.

Work already performed must be paid for in each case.

6. Inspection, Acceptance, Right of Remedy

After delivery of the workpieces, the customer must inspect the work and inform the electroplater of any and all defects in writing within eight (8) days. Otherwise, the work shall be deemed approved as free from defects. The ordering party must notify the electroplater of any and all latent defects in writing within eight (8) days of identifying the same. Once the deadlines for reporting defects have lapsed, any rights as to defects are forfeited.

If a work proves to be defective at the time of acceptance, the customer must give the electroplater the opportunity to remedy the defects for which the electroplater is responsible within a reasonable time and at the electroplater's expense. If the customer fails to request remedy of the defects within a reasonable time, the customer forfeits its rights as to defects.

7. Delivery; Transfer of Benefits and Risks

Unless agreed otherwise in the contract, the obligation to deliver shall be deemed to have been complied with in full at the time when the goods are released for dispatch ex works from the electroplater.

The benefits and risks associated with the refined workpieces shall pass to the customer once the goods are made available for return delivery ex works, even if the return delivery is carried out at the electroplater's expense.

8. Prices, Packaging, Transport and Insurance

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Prices shall be net, without discounts or other reductions, ex works. Taxes, fees, customs duties or other ancillary costs shall be borne additionally by the customer.

Packaging and containers shall be charged additionally by the electroplater, insofar as the Customer's packaging used for the initial delivery cannot be used for the return delivery of the processed goods.

Transport shall be at the expense and risk of the customer. Any and all insurance coverage is the responsibility of the customer.

The electroplater reserves the right to adjust its prices if the production costs change between the date of the offer and the date of delivery in accordance with the contract by a total amount exceeding 10%.

9. Payment Terms/Consequences of Default

Invoicing shall occur upon delivery of partial or full orders or upon notification that the goods are ready for collection.

Unless otherwise agreed in the contract, payments are due within 30 days of receipt of the invoice. In the event of default in payment, default interest of 5% shall be due beginning on the 31st day, no special reminder being necessary. As of the second reminder, all dunning and collection costs of at least CHF 50.00 shall be charged to the customer.

Where justified under the circumstances, notwithstanding the contractual payment terms, the electroplater shall be entitled to surrender the refined goods to the customer only upon receipt of payment in cash or subject to advance payment. The electroplater reserves the right to carry out credit checks in advance of delivery.

10. Warranty/Liability

The electroplater shall warrant that the work he provides is of a quality which complies with the industry standards. The electroplater makes no further warranty, particularly as regards the fitness of the workpieces for particular purposes. For the refinement of small components, a scrap rate of up to 5% is expected. Any further processing of the workpieces by the customer shall preclude the customer from subsequently asserting rights as to defects.

For loss or damage events arising from the electroplater's consultancy work, the electroplater's liability shall be based on the law of agency within the meaning of Art. 398 SCO.

The electroplater's liability under a contract for work and services for damage to the product itself and any further damages shall be limited. In case of a loss or damage event, this liability shall be limited to the duty to remedy defects and to compensate for direct financial losses. The extent of financial loss includes only the compensation of direct losses, insofar as these were directly caused by a proven deliberate or grossly negligent breach of the contractual or pre-contractual duties or other duties of care by the electroplater. The

electroplater's liability for damages is limited to no more than the amount of the refinement price for the damaged workpieces. The electroplater shall not be liable for any indirect losses, such as lost profits, loss of output, loss of customers, etc. If the refined product is designed for personal use, the electroplater is liable under the Swiss Product Liability Act.

11. Data protection / customer data

The electroplater shall only collect, store and process data that are required in order to provide services, to maintain and manage the relationship with the customer, to ensure a high quality of service, for security purposes and in relation to invoicing. The customer hereby consents to the collection, storage and processing of the above-mentioned data for the above-mentioned purpose.

The electroplater may involve partners or third parties for the purpose of contractual performance. The customer acknowledges and accepts that the electroplater, its partners or any third parties instructed by it may obtain access to data relating to the customer during the course of contractual performance. The electroplater shall ensure that these data are treated in confidence.

12. Severability Clause

If one or more provisions of these Standard Terms and Conditions or parts of the contract concluded with the customer are or shall become invalid or unenforceable in whole or in part, this shall not affect the validity of the remaining provisions. The parties shall replace the invalid provision with a provision whose economic purpose is as consistent as possible with that of the invalid provision.

13. Place of Performance, Jurisdiction and Applicable Law

For their legal relationship, the parties have selected the location of the electroplater's registered office as the place of performance and jurisdiction.

The electroplater has the right to assert its claims in the courts of the debtor's domicile.

The laws of Switzerland shall apply, excluding the conflict of law provisions of international private law and the provisions of the UN Convention on Contracts for the International Sale of Goods (CISG).